

New customer signup manual

1 / If you have a mobile phone account in your name

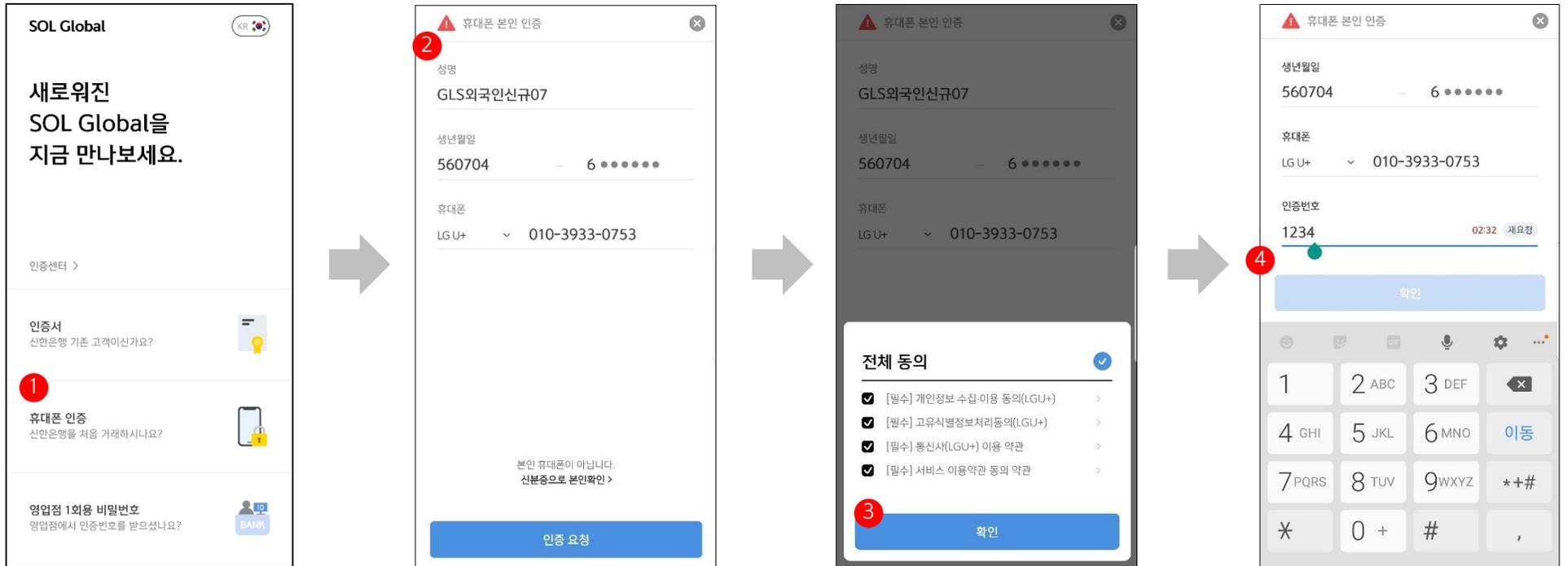
2 / If you do not have a mobile phone account in your name (or if you are unable to use mobile phone authentication).

(QR Code) Install the app



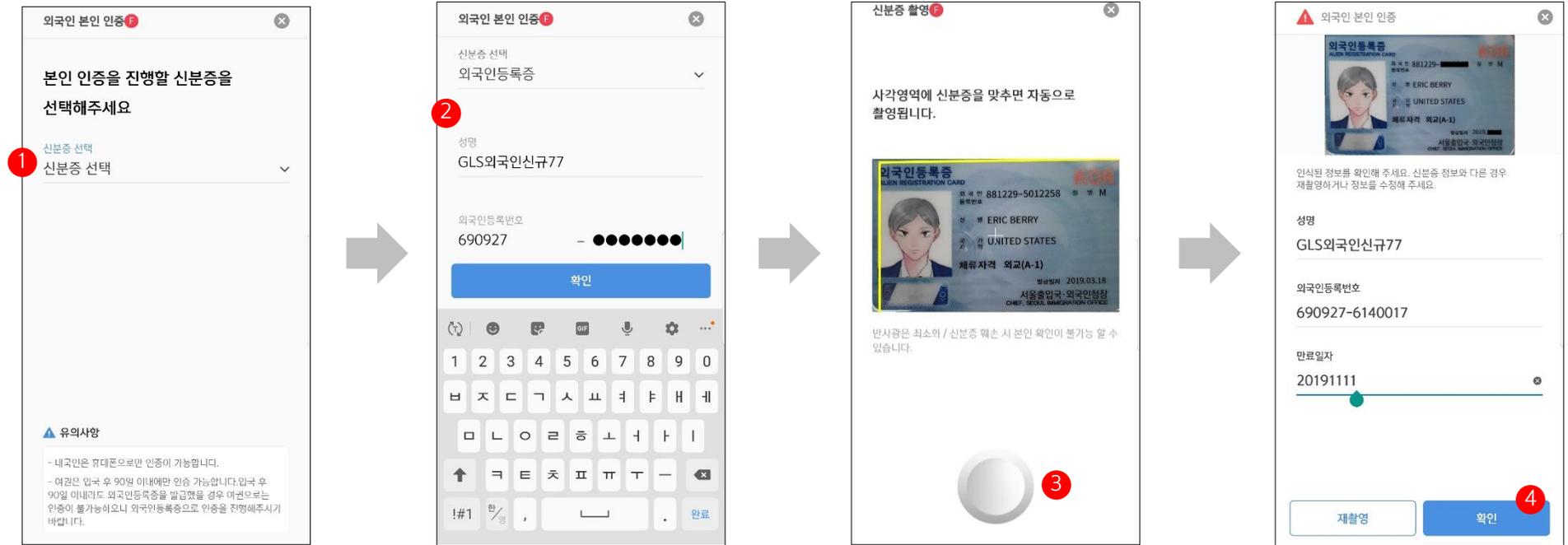
1 / If you have a mobile phone account in your name

Authentication using your mobile phone



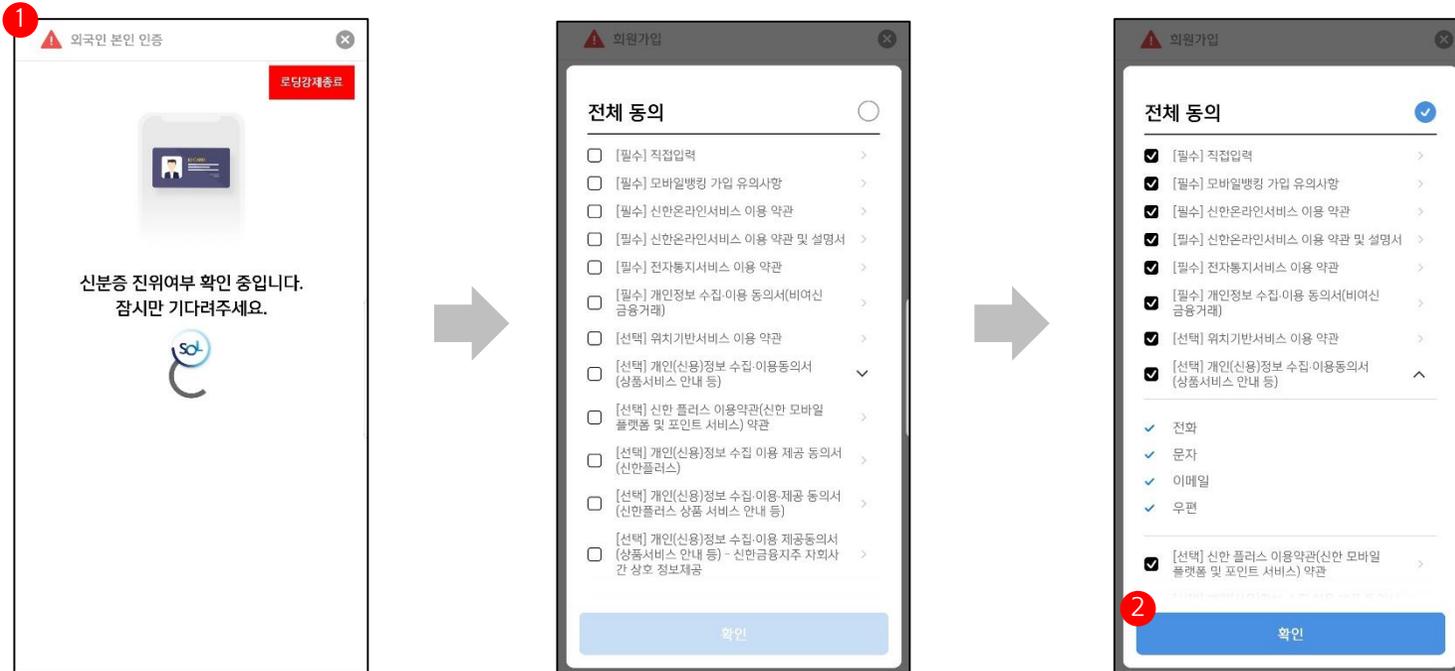
- ① Install and open the app.
 - Select "Are you new to Shinhan Bank? Mobile authentication."
- ② Enter your mobile phone details, and select "Request authentication."
- ③ A consent form will show up. Select "Confirm."
- ④ An authentication code will be sent to your mobile phone. Enter the code in the authentication code field.
 - * If unable to receive authentication codes and/or complete the authentication process due to a SIM or unknown error, please follow the process applicable to customers that do not have a mobile phone account in their name (Page 8).

If you are a foreigner, take a picture of your ID card for identification.



- ① Foreigner's authentication menu
- Select an ID type (choose from [Alien Registration Card](#) / [Domestic Residence Report](#) / [Passport](#))
- ② Enter details shown on the ID you selected.
- ③ Take a picture of your ID.
- ④ Check the details shown and select "Confirm."

ID verification and consent to the terms and conditions



- ① We access the KAIT database to verify your ID details.
 - If successfully verified, you will be able to proceed with the remaining steps.
- ② Consent to the terms and conditions
 - Tick "Agree to all" to give your consent to all of the terms and conditions.
 - Select "Confirm" to proceed.

Enter customer details / Issue a mobile OTP / Select a login method / Finalize the signup process

1 회원가입

기본정보입력

성명
GLS외국인신규77

생년월일
690927

자택주소

자택주소
상세주소입력(선택)

이메일
이메일 입력(선택)

다음

2 모바일OTP 발급/재발급

모바일OTP PIN번호
.....

모바일OTP PIN번호 확인
.....

1일 이체한도
100,000,000 KRW

1회 이체한도
100,000,000 KRW

취소 확인

3

로그인 수단을 선택하세요

지문

패턴

간편비밀번호

4

SOL GLOBAL

회원가입이 완료되었습니다.

* 거래내역알림이 설정되었습니다. 환경설정 > 알림설정 에서 변경할 수 있습니다.

* 1일 100만원까지는 계좌 비밀번호로 이체 가능합니다.

확인

- 1 Enter customer details.
- 2 Have a mobile OTP issued.
 - Transfer limits apply if issued on a non-face-to-face channel.
- 3 Select a login method.
 - Fingerprint (FaceID) / pattern / simplified passcode
- 4 Finalize the signup process
 - Select "Confirm," and you will be redirected to the home screen.

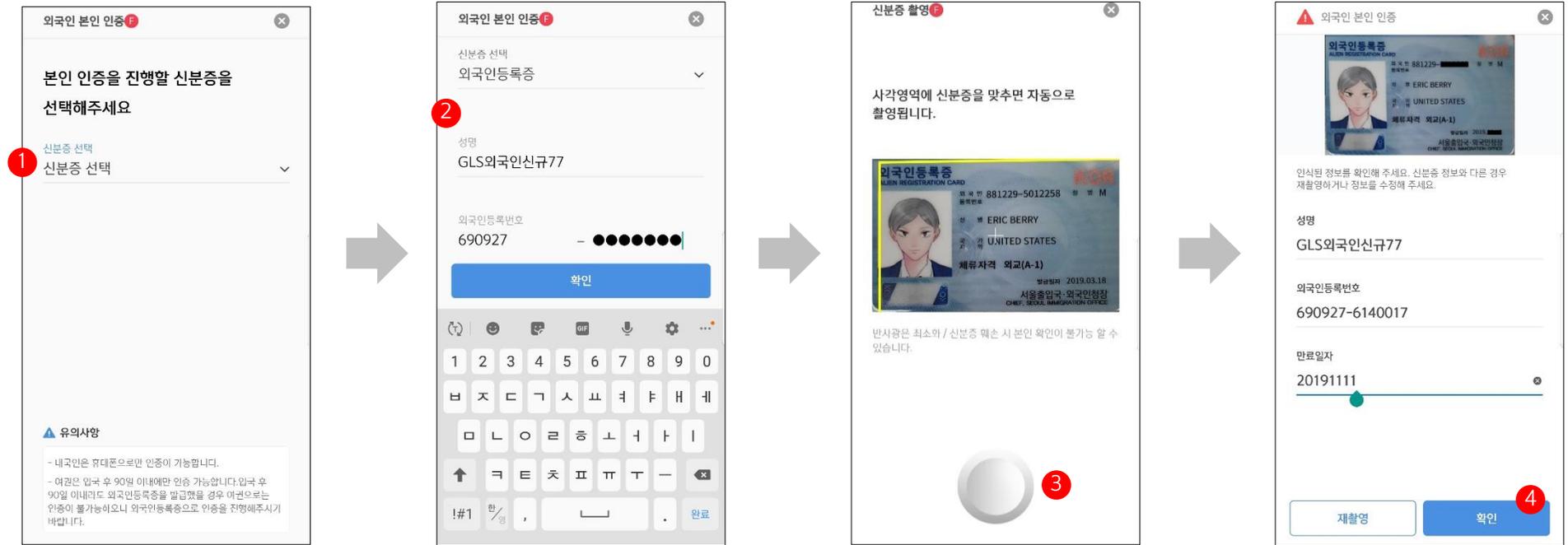
2 / If you do not have a mobile phone account in your name (or if you are unable to use mobile phone authentication)

CASE 2 – If you do not have a mobile phone account in your name

The image shows two screenshots from the SOL Global app. The first screenshot is the onboarding screen with the text "새로워진 SOL Global을 지금 만나보세요." and three options: "인증센터 >", "인증서 신한은행 기존 고객이신가요?", and "휴대폰 인증 신한은행을 처음 거래하시나요?". A red circle with the number "1" highlights the "휴대폰 인증" option. The second screenshot is a mobile authentication screen titled "휴대폰 본인 인증" with fields for "성명" (Name: GLS외국인신규07), "생년월일" (Date of Birth: 560704 - 6 ●●●●●●), and "휴대폰" (Mobile Number: LG U+ 010-3933-0753). A red circle with the number "2" highlights a message: "본인 휴대폰이 아닙니다. 신분증으로 본인확인 >". A blue button at the bottom says "인증 요청".

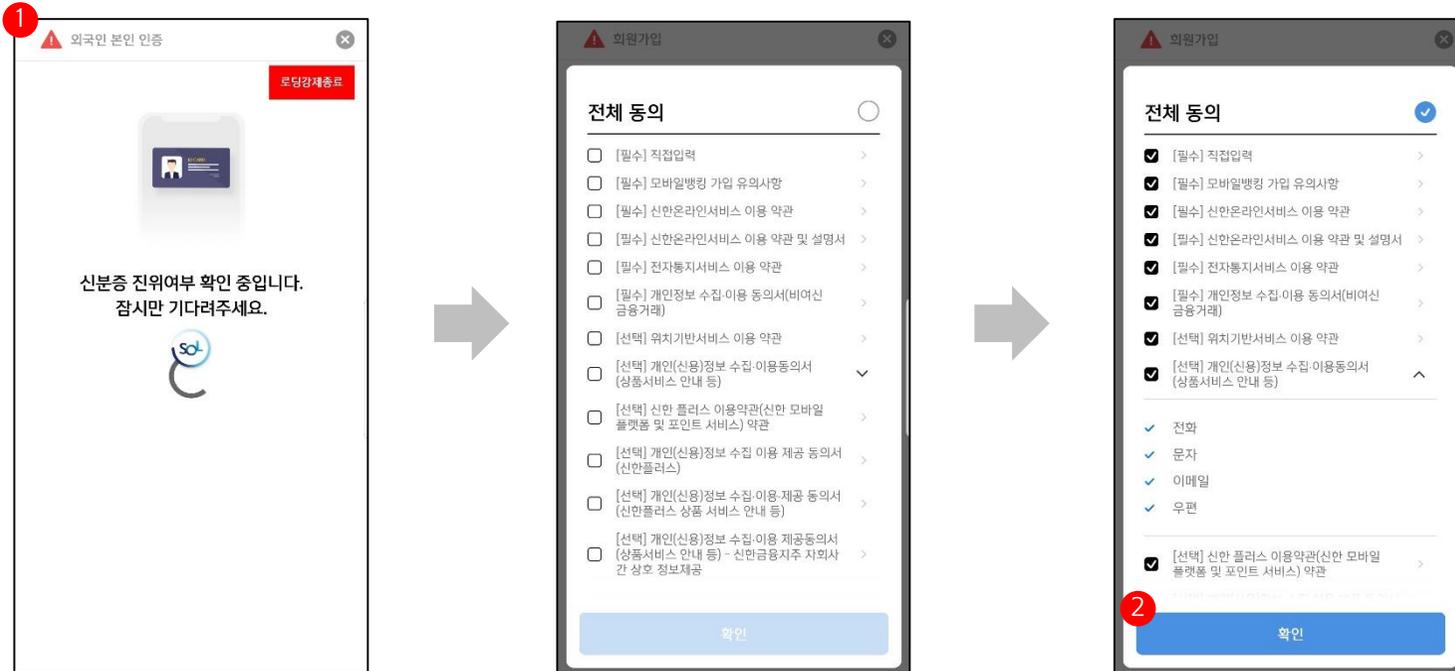
- ① Install and open the app.
 - Select "Are you new to Shinhan Bank? Mobile authentication."
- ② Select "This isn't your mobile phone. Authentication by ID card."
 - You will be redirected to the foreigner's authentication menu.

If you are a foreigner, take a picture of your ID card for identification.



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- Select an ID type (choose from [Alien Registration Card](#) / [Domestic Residence Report](#) / [Passport](#))
- ② Enter details shown on the ID you selected.
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- ④ Check the details shown and select "Confirm."

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Enter customer details / Issue a mobile OTP / Select a login method / Finalize the signup process

1. 회원가입 (Sign Up) - 기본정보입력 (Basic Information Input)

2. 모바일OTP 발급/재발급 (Mobile OTP Issuance/Re-issuance) - 모바일OTP PIN번호 (Mobile OTP PIN Number) and 1일 이체한도 (1-day transfer limit) 100,000,000 KRW.

3. 로그인 수단을 선택하세요 (Select login method) - 지문 (Fingerprint), 패턴 (Pattern), 간편비밀번호 (Simplified passcode).

4. SOL GLOBAL - 회원가입이 완료되었습니다. (Sign up completed) - 확인 (Confirm).

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