**INFINITTHEALTHCARE** provides PACS, data migration and system interface services optimized to each medical specialty. INFINITT released an integrated platform empowered with VNA, big data and AI technologies, and is currently focusing its resources on developing next-generation solutions that enable healthcare providers to practice multidisciplinary, patient-centered care by fully leveraging the medical data at hand.

**Hiring Position:** Global System Engineer

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| **<Position Summary>**The Global System Engineer Team is an integral part of Overseas Business Department of INFINITT Healthcare Korea, responsible for ensuring seamless business operations and exceptional customer satisfaction on a global scale. The team is focused on achieving the establishment and implementation of strategies for business expansion, delivering overseas technical support, and providing international customer support. |
| **<Key Responsibilities>****Global Business Support:*** Collaborate on the development and execution of strategies for expanding our business presence overseas.
* Manage overseas projects and coordinate engineer dispatch work.
* Participate in presales and consulting activities related to new business bidding.

**Overseas Technical Support:*** Analyze customer's business needs from a technical perspective and deliver optimal technology solutions that enhance customer value.
* Provide technical support and training to engineers at overseas corporations and dealers.
* Create system configuration diagrams and management manuals to assist customers.

**International Customer Support:*** Ensure the highest level of product quality and service reliability by performing tasks related to quality control, preventive inspection, and timely response to customer issues.
* Manage system quality tasks, including system design, installation, preventive inspection, and upgrades.
* Address customer issues, including emergency failures and product-related problems.
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| **<Qualifications>*** Bachelor's degree in a related field (e.g., Information Technology, Engineering, Business).
* Proven experience in technical support, project management, or international business expansion.
* Strong problem-solving skills and customer-oriented mindset.
* Excellent communication and intercultural skills.
* Proficiency in relevant software tools and systems.
* Willingness to travel internationally, as needed.
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**Hiring Position:** Application Specialist

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| **<Position Summary>**The Global System Engineer Team is an integral part of Overseas Business Department of INFINITT Healthcare Korea, responsible for ensuring seamless business operations and exceptional customer satisfaction on a global scale. The team is focused on achieving the establishment and implementation of strategies for business expansion, delivering overseas technical support, and providing international customer support. |
| **<Key Responsibilities>****Application Specialist:*** Collaborate with Sales, Dealers, Applications, and Implementation teams to enhance customer satisfaction.
* Provide site-specific configurations, workflow suggestions, and customer training.
* Develop and manage product training curricula.
* Participate in conferences, webinars, and exhibition activities, conducting product sales demonstrations and gathering feedback.
* Address inquiries related to overseas product functions and create product training materials and content.
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| **<Qualifications>*** Bachelor's degree in a related field (e.g., Information Technology, Engineering, Business).
* Proven experience in technical support, project management, or international business expansion.
* Strong problem-solving skills and customer-oriented mindset.
* Excellent communication and intercultural skills.
* Proficiency in relevant software tools and systems.
* Willingness to travel internationally, as needed.
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